

December 1, 2017

Dear Middleton Pediatrics Family,

As of January 1<sup>st</sup>, 2018, Middleton Pediatrics will no longer be enrolled in the **Florida Blue HMO plan, myBlue.**

If you are currently enrolled in myBlue HMO, Florida Blue recently sent a letter explaining that a new primary care provider (PCP) will need to be selected or would be assigned to you, transferring your care to another office/PCP. If that is the case, please advise our office of your new PCP selection, and we will be happy to transfer records to the new office. If you prefer to remain at Middleton Pediatrics, a new insurance plan for 2018 will need to be selected.

In an effort to help you understand what can be a confusing process, we want to highlight a few things about the myBlue HMO plan and selecting a new plan in the Marketplace:

- myBlue HMO plans are available in the Marketplace and the myBlue HMO logo is small and may be difficult to see.
- Our providers might be erroneously listed as in-network because we still participate in other Florida Blue plans.
- You must look closely at the plan descriptions when shopping in the Marketplace.
- Other HMO plans (that are not myBlue HMO) are still accepted by our office.

**\*IMPORTANT NOTICE:** Middleton Pediatrics has been advised that myBlue HMO members could have their PCP changed prior to 2018. We have been told that PCP selections often get switched automatically when various plan items are changed by the member online at Florida Blue. If this happens, and you are seen in our office, you will not be able to change your PCP selection back because the network has already been closed.

- What does this mean to you? Any visit to our office once a different PCP has been assigned will not be paid by Florida Blue and then becomes your financial responsibility.
- What can you do to help? Call your insurance plan prior to any visit. If our office is not assigned as the PCP it will need to be changed to our office prior to the visit.

Our office will continue to monitor all insurance verifications between now and January 1<sup>st</sup>, 2018. If our office is not listed as the PCP, we will do our best to notify you in advance, as well as when checking in. You will then need to decide if you want to proceed with the visit and pay for the uncovered services or reschedule for after January 2018.

Middleton Pediatrics is happy to answer any questions you have. There have been many changes and we are doing our best to keep you informed. We apologize for any frustration and want all to know that we value the privilege of serving your families.

-Middleton Pediatrics